# Feature Name Create review

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | UC\_Customer007 | | | |
| **Use Case Name:** | Create Review | | | |
| **Created By:** | Richard Carroll | | **Last Updated By:** | Richard Carroll |
| **Date Created:** | 09/14/18 | | **Last Revision Date:** |  |
| **Actors:** | | Customer | | |
| **Description:** | | Customer wishes to leave a review describing their opinion of the restaurant / online item | | |
| **Trigger:** | | Customer Selects Post Review option on review interface | | |
| **Preconditions:** | | 1. User is logged in 2. User has access to Customer options 3. User is viewing reviews | | |
| **Postconditions:** | | 1. Customer has successfully posted a review | | |
| **Normal Flow:** | | 1. Customer selects Post Review option on review interface 2. Customer is prompted for details of review 3. Customer enters details and submits | | |
| **Alternative Flows:** | | N/A | | |
| **Exceptions:** | | 1. N/A | | |
| **Includes:** | | View Reviews | | |
| **Frequency of Use:** | | On Demand | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | The Program displays text in the area’s native language | | |
| **Notes and Issues:** | | 1. N/A | | |